

# ITIL® Foundation Exam Top Tips: Part 1 - How to Prepare



## 1 Read around the topic before you start

There are loads of different sources of interesting and relevant content: dig deep to find what works for you.



## 2 Ask questions during the course

Because everything in ITIL is interlinked, your trainer may have to introduce concepts early on that won't be covered in depth till later on. If you don't understand, ask!



## 3 Make Lots of Notes

- especially on concepts you have difficulty with. Fill in those knowledge gaps and you will take the exam with a lot more confidence.



## 4 Use real world examples

Questions asked in the Foundation exam are designed to test your knowledge of ITIL theory. It can be easy to ignore the small nuances that real world scenarios might create. But this will create issues when it comes to implementing ITIL in your workplace - try to avoid this by using real world examples in your exam.

## 5



## 6 Sit a sample paper or two

It will give you great confidence that you know your stuff and can help identify areas to improve on. For questions you got wrong, work through the answers until you understand where you made your mistake.

[Download our sample foundation paper](#)



## 7 Use other study aids

Did you know there is an AXELOS Foundation ITIL App, which contains hundreds of sample questions, along with the rationale for the answers?



## 8 Give yourself a head start

Before your exam, you will be asked if you would like to be part of the online Successful Candidates Register.

[Sign up to show employers and recruiters that you're certified!](#)